Bucks Human Services Connect - The Hub

Resources 2021

Human Services Division

**Area Agency on Aging**
Office: 267-880-5700 (case management, long term care, Meals On Wheels)
To report elder abuse: Adult Protective Services Hotline 1-800-243-3767

**Behavioral Health/Developmental Programs (BH/DP)**
Office: 215-444-2800
Mental Health 24-hour Crisis Intervention: 1-800-499-7455

**Bucks County Drug and Alcohol Commission**
Office: 215-444-2700
PA Drug and Alcohol Helpline: 1-800-622-HELP (4357)

**Children and Youth**
All inquiries are to be directed to the Daily Screener at Children and Youth: 215-348-6900
To report child abuse: Childline; Child Protective Services Hotline 1-800-932-0313

**Managed Care (Magellan - HealthChoices)**
HealthChoices is PA's Medical Assistance managed care program. Magellan manages the
Behavioral Health (mental health services and substance use disorder services) part of this program for
Bucks County in coordination with our Managed Care team (as well as BH/DP and D&A).
Office: 215-444-2720
Complaints/Grievances: Magellan 1-877-769-9784 (Bucks County members)

**Bucks County Department of Health - VACCINE INFORMATION:** 215-345-3318

**Commonwealth of Pennsylvania**

**Bucks County Assistance office; Dept. of Human Services of PA**
SNAP, Medicaid, Medicare, cash assistance, EBT cards, LIHEAP, etc.
1214 Veterans Highway
Bristol, PA 19007-2593
Phone: 215-781-3300 or 1-800-362-1291
Fax: 215-781-3438

**COMPASS**
Online portal through which to apply for medical assistance and other benefits (SNAP, etc).
https://www.compass.state.pa.us/compass.web/Public/CMPHome
Customer Service: 1-877-395-8930
LIHEAP
Low Income Home Energy Assistance Program
215-781-3393 or 1-800-616-6481

Community Resources

Crisis Centers

Lenape Valley Crisis Centers:  
- Warm Line: 215-896-9717
- Central Bucks: 215-345-2273
- Lower Bucks: 215-785-9765

Penn Foundation Crisis Center (Upper Bucks): 215-257-6551

Network of Victim Assistance (NOVA): 1-800-675-6900
Assistance and counseling for those who are a victim of a crime, sexual abuse, domestic violence, human trafficking.

A Woman's Place (AWP): 1-800-220-8116
24-hour hotline, emergency shelter, counseling, legal advocacy and assistance for women experiencing sexual abuse and/or domestic violence.

Employment  
Bucks County Career Link: 215-874-2800

Food Pantries  

Housing/Shelters

Bucks County Housing Link: 1-800-810-4434;  
For individuals who are homeless or experiencing a housing-related crisis.

Bucks County Housing Authority (Section 8)
- Doylestown: 215-348-9469
- Levittown: 215-945-6110

Code Blue Shelter Information
- Upper Bucks: 267-450-5191
- Central Bucks: 215-550-3578
- Lower Bucks: 215-550-3868*

*Advocates for the Homeless and Those in Need (AHTN): also Wheels to Meals, rent, laundry, gas

Valley Youth House Shelter: 215-442-9760

Legal Aid of Southeast PA: 1-877-429-5994
- Lower Bucks: 215-781-1111
- Central Bucks: 215-340-1818

LGBTQAI+ Resources

- LGBT National Hotline: 1-888-843-4564
- NAMI of Bucks County: 1-866-399-6264; support group

Transportation
**Bucks County Transport:** For information 215-794-5554, For reservations 1-888-795-0740
Provides shared ride transportation services for all Bucks County residents. Residents can take part in the Senior Citizen Shared Ride Program, Medical Assistance Transportation Program, Persons with Disabilities Transportation Program, Doylestown Dart, or Bucks County Courthouse Shuttle.

**Community Providers**

**Bucks County LIFE:** 1-888-442-1590
Serves families who have a child or adolescent that struggles with emotional, behavioral, social, and/or learning issues.

**Bucks County Opportunity Council**
Food pantry, food delivery, utility aid, self-sufficiency programs.
- Bristol: 215-781-2661
- Doylestown: 215-345-8175
- Quakertown: 215-536-0353

**Family Services Association (FSA):** 215-757-6916
Programs to help the homeless, increase opportunities for adults, reduce substance abuse, protect seniors, improve the lives of those with HIV/AIDS and much more. Also case management and peer specialists.

**NAMI of Bucks County (National Alliance on Mental Illness):** 1-866-399-6264
Provides individual and family support, education and advocacy.

**YWCA:** 215-953-7793
Empowerment of women and girls, housing services, youth programs, housing services, respite care, food pantry.

**Catholic Social Services:** 215-945-2550
Services and assistance for the homeless, the hungry, at-risk youth, struggling families, and single parents.

**United Way:** Call (211), text (898-211) or visit 2-1-1 online
Pre-K scholarships, emergency needs, Street Outreach, Fresh Connect, Bucks County 2-1-1