

## Pennsylvania Child Support Prepaid Card (EPPIcard) issued by Comerica

Your options to receive your payments include direct deposit or the EPPIcard. You do not have to accept the EPPIcard.

To request direct deposit, visit [www.humanservices.state.pa.us/csww](http://www.humanservices.state.pa.us/csww) and click on "Request a Direct Deposit/Update my Direct Deposit Information," or call the Pennsylvania State Disbursement and Collections Unit (SCDU) at 1-877-727-7238.

Monthly fee	Per purchase	ATM withdrawal	Cash reload
<b>\$0</b>	<b>\$0</b>	<b>\$1.10*</b>	<b>N/A</b>

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ATM balance inquiry (in-network or out-of-network)	\$0.50 each
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Customer service (automated or live agent)	\$0 or \$0.25 per call
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Inactivity	\$0
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**We charge 3 other types of fees.** Here are some of them:

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Card replacement fee & expedited delivery fee	\$5.00 & \$15.00
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International conversion fee	3%
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\* This fee can be lower depending on how and where this card is used.  
See separate disclosure for ways to access your funds and balance information for no fee.

**No overdraft/credit feature.**

Your funds are eligible for FDIC insurance.

For general information about prepaid accounts, visit [cfpb.gov/prepaid](http://cfpb.gov/prepaid).

Find details and conditions for all fees and services in the cardholder agreement.

## List of all fees for Pennsylvania Prepaid Card

All Fees	Amount	Details
Get Started		
Card purchase	\$0.00	There is no fee to obtain a Card account.
Spend money		
Signature point-of-sale (POS)	\$0.00	There is no fee for POS purchase transactions conducted in the U.S. using your signature.
Get Cash		
ATM withdrawal (in-network)*	\$1.10	This is our fee. You are allowed one (1) ATM withdrawals for no fee per month at in-network ATMs. In-network refers to MoneyPass ATM locations. You will be assessed a fee for each additional ATM withdrawal. Locations can be found at <a href="http://moneypass.com/atm-locator.html">moneypass.com/atm-locator.html</a> . When using your Card at an ATM, the maximum total amount that may be withdrawn from your Card account per calendar day is \$500.00.
ATM withdrawal (out-of-network)	\$1.10	This is our fee. "Out-of-network" refers to all ATMs outside of the MoneyPass ATM Network. You will be assessed a fee for each ATM withdrawal conducted at an out-of-network ATM. You may also be charged a fee by the ATM operator, even if you do not complete a transaction. When using your Card at an ATM, the maximum total amount that may be withdrawn from your Card account per calendar day is \$500.00.
Teller-assisted cash withdrawal	\$0.00	You are allowed unlimited teller-assisted cash withdrawals for no fee at Mastercard Member Bank or Credit Union teller windows.
Information		
ATM balance inquiry	\$0.50	This is our fee. You will be assessed a fee for each ATM balance inquiry conducted at out-of-network ATMs.
Customer service (automated or live agent)*	\$0.25	This is our fee. You are allowed six (6) calls for no fee each month to the automated customer service number. A fee is charged for each additional call.
Using your card outside the U.S.		
International conversion fee	3%	Conversion rate is a Mastercard fee for each transaction amount conducted outside of the U.S.
Other		
Card replacement	\$5.00	This is our fee. After receipt of your initial Card, you may receive one (1) Card replacement for no fee each 12-month period. A fee will be assessed for each additional Card replacement request. Standard delivery (5 to 8 business days).
Expedited card delivery	\$15.00	This is our fee. You will be assessed a fee if you request that the Card replacement be sent expedited delivery rather than by regular mail. Expedited card delivery (2 to 3 business days).

\* "No Fee" transactions expire at the end of each calendar month if not used.

Register your card for FDIC insurance eligibility and other protections. Your funds will be held at or transferred to Comerica Bank, an FDIC-insured institution. Once here, your funds are insured up to \$250,000 by the FDIC in the event Comerica Bank fails, if specific deposit insurance requirements are met and your card is registered. See [fdic.gov/deposit/deposits/prepaid.html](http://fdic.gov/deposit/deposits/prepaid.html) for details.

No overdraft/credit feature.

Contact EPPICard Customer Service by calling 1-800-304-1669, by mail at P.O. Box 245997, San Antonio, TX 78224-5997 or visit [www.EPPICard.com](http://www.EPPICard.com).

For general information about prepaid accounts, visit [cfpb.gov/prepaid](http://cfpb.gov/prepaid).

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit [cfpb.gov/complaint](http://cfpb.gov/complaint).

### **To request direct deposit for your payments:**

Visit <https://www.humanservices.state.pa.us/cswws>, click "Request a Direct Deposit/Update my Direct Deposit Information," and follow the instructions on the form. You may also contact the Pennsylvania State Collections and Disbursement Unit (SCDU) at 1-877-727-7238.