

During the week of May 14, members of the project team and the representatives from Wireless Communications toured the county and presented the equipment proposed for use on the new radio system. Below is a list of questions posed during those demonstrations along with the answers.

1. Question: Is there a model 2 APX7000 in development?
Answer: There is not a "Model 2" available at this time.
2. Question: What is the speaker wattage on the XTS5000?
Answer: 500 mW same as APX6000
3. Question: Can the APX 7000, 6000, 7500 and 6500 display the longitude and latitude from the GPS in the radio?
Answer: Yes but only models that contain a front window display. A soft button needs to be programmed to display the location. (In the 6000 line, Models 2 and 3, in the 7000 line, Model 3.5 has the front and top display.)
4. Question: How long are the equipment prices good?
Answer: The pricing for subscriber radios is valid for 36 months after acceptance of system. Any changes to radio configuration would change the price.
5. Question: Where are the radios manufactured?
Answer: The boards and components are manufactured outside the US, final assembly of the APX radios is in the United States.
6. Question: Is there a ConvertaCom in development for APX portables?
Answer: Not at this time.
7. Question: If the case is cracked does the radio retain the intrinsically safe certification?
Answer: Yes.
8. Question: Does the APX radio have priority scan when it scans a digital trunked channel and an analog conventional channel?
Answer: No, you lose priority when scanning different systems.
9. Question: Does a 7000 have priority scan if it scans an 800 channel and a UHF channel?
Answer: Only if both systems are conventional, if you mix conventional and trunked systems or multiple trunked systems you lose priority.
10. Question: What is the battery warranty?
Answer: 18 months on the Impres batteries charged with Impres chargers. The warranty is 12 months if the battery is charged in a non-Impres charger
11. Question: If we crack the case of the radio is it covered under the warranty of the radio?
Answer: If it is from normal use, then yes, it is covered. If it has been intentionally damaged, warranty will not be honored.
12. Question: Is there a PL on the Minitor V?
Answer: No
13. Question: What is the price of the ruggedized headset?
Answer: The PMLN5275 Heavy Duty Headset is \$329.80
14. Question: What size is the GPS antenna and is there a window mount?
Answer: The antenna is a hockey puck style measuring 2.5" in diameter by ½" thick. There is a window GPS antenna the part number GA00270, the price is the same as the roof mount GPS antenna and is included in the price of the APX6500 and APX7500.

15. Question: If my department needs help completing our order, who will help us?
Answer: Wireless Communications has committed to helping any agency who needs assistance with developing orders. Contact the project team to schedule a personal consultation. Additionally, the County's Radio Department is available to assist with your order preparation.
16. Question: How long will they have parts for these radios?
Answer: These are at the beginning of production cycle and have only been available for a year. Upon notification of "end of life" is made, they will continue to offer maintenance for up to 7 years after ceasing production of the model of radio.
17. Question: When will they be discontinued?
Answer: Historically, Motorola has a life cycle of 6-8 years for manufacturing of the radios. When a determination of "end of life" is made, they give their partners a 6-12 month window to notify their clients. After that, they will continue to offer maintenance for up to 7 years after production stops on the discontinued model.
18. Question: Can you program other counties/agencies into the radios?
Answer: The project team is working with neighboring counties and agencies to develop MOUs to handle this programming.
19. Question: What is the life of the batteries?
Answer: 18-36 months with proper conditioning of the batteries.
20. Question: If the radio is in scan mode, will it scan between encrypted and non-encrypted radios?
Answer: Yes, if your radio is equipped with encryption.