



COUNTY OF BUCKS

DEPARTMENT OF CONSUMER PROTECTION/WEIGHTS AND MEASURES

The Almshouse, 1260 Almshouse Rd. 4th floor, Doylestown PA 18901

215-348-6060

1-800-942-2669

Fax: 267-885-1420

County Commissioners

Robert G. Loughery, *Chairman*

Charles H. Martin, *Vice Chairman*

Diane M. Ellis-Marseglia, *LCSW*

Michael D. Bannon

Director/Chief Sealer

Weights and Measures Complaint/Concern Form

When you as a consumer make a purchase at a supermarket, gas station, delicatessen, or other retail establishment, do you ever ask yourself if that scale is weighing correctly? Did the prepackaged meat you just purchased have the correct total selling price on the label? Did you receive the correct amount of home heating oil in your last delivery? And the gasoline pump you just used to fill up your tank – did the gas seem a little more costly than usual?

The Weights and Measures inspector is constantly checking and re-checking all of these devices to make sure that any of these mechanical instruments does not malfunction because of normal wear and tear. It is the inspector’s job to seek out and find these errors.

If you believe you have been “shorted,” either at a gas pump, a mulch/firewood sale, or even at the grocery market scale, the Weights and Measures department will look into your complaint. This form can be used for gas station complaints or suspected shortages, mulch, firewood, topsoil shortages, retail weighing issues, or register scanning issues (shelf price difference, etc).

Consumer Name: _____

Address: _____

City/Town: _____

Daytime telephone number: _____

Email address: _____

Do you wish to be contacted once complaint is investigated and/or inspection is complete? Yes No

If answered yes, please check the method we should use to contact you

Email *Telephone*

Complaint/Concern submitted against:

Business Name: _____

Address: _____

City/Town/Municipality: _____

Telephone number/Business Contact name: _____

Submission of this form serves as permission given to Bucks County Weights and Measures Inspectors to act on my/our behalf.

Explain the complaint/concern below.

For gasoline station complaints: Pump #? _____

Regular Premium Super Diesel Kerosene

Do you have a receipt? yes no

My complaint/concern is as follows:

Please be sure to **label** anything mailed and/or faxed with your name and the business name.

Please provide copies of all relevant documents or receipts by using one of the following methods:

Email: weightsandmeasures@co.bucks.pa.us

Fax: 267-885-1420

Or

Mail this document along with copies of your documents to:

Department of Consumer Protection

Attention: Sallie

1260 Almshouse Rd.

4th Floor

Doylestown, PA 18901